

# DIRECTOR'S ORDER NUMBER FORTY-NINE (14)

VIRGINIA'S COMPUTER-GENERATED GAME LOTTERY; "FAST PLAY HOT 'N SPICY BINGO" FINAL RULES FOR GAME OPERATION.

In accordance with the authority granted by §§ 2.2-4002B (15) and 58.1-4006A of the Code of Virginia, I hereby promulgate the final rules for game operation in Virginia's Computer-Generated Game Lottery, "Fast Play Hot 'n Spicy Bingo." Sales start Sunday, March 30, 2014, and will end as determined by the Virginia Lottery. These rules amplify and conform to the duly adopted Virginia Lottery regulations for the conduct of online game lotteries.

The rules are available for inspection and copying during normal business hours at the Virginia Lottery headquarters, 900 East Main Street, Richmond, Virginia, and at each of the Virginia Lottery offices. A copy may be requested by mail by writing to: Director's Office, Virginia Lottery Department, 900 East Main Street, Richmond, Virginia 23219.

This Director's Order becomes effective on March 30, 2014, and shall remain in full force and effect unless amended or rescinded by further Director's Order.

Amy 5/1 Slewish-	March 21, 2014
Amy K. Dilworth, General Counsel	Date
Paula I. OHo	March 27, 2014
Paula I. Otto, Executive Director	Date



# VIRGINIA LOTTERY'S COMPUTER-GENERATED GAME "FAST PLAY HOT 'N SPICY BINGO" OFFICIAL RULES FOR GAME OPERATION

# A. GENERAL REQUIREMENTS:

- 1. In addition to these specific Game Rules, all requirements in the language on the back of the Ticket, the Virginia Lottery Online Game regulations, and Lottery statutes apply to the operation of this Game.
- 2. Game Rules, Virginia Lottery Regulations and Virginia Lottery statutes are on file at Virginia Lottery headquarters.

# **B. DEFINITIONS** (for purposes of this Game):

- 1. "<u>Caller's Numbers</u>" means the specified area on a Fast Play Hot 'n Spicy Bingo Ticket that contains the numbers a Player must match, in an applicable pattern, to those in any of the Play Areas in order to win a Prize.
- 2. "Claimant" means a Person who presents a Ticket that he/she presumes to win a Prize.
- 3. "Claim Limitation" means the requirement that a winning Ticket Prize must be claimed within 180 days of the date printed on the Ticket.
- 4. "Computer Generated Game" means a Virginia Lottery Game that is dependent upon the use of a Virginia Lottery terminal in direct communication with a Game Mainframe computer operated by or at the direction of the Virginia Lottery.
- 5. "<u>Director</u>" means the Executive Director of the Virginia State Lottery Department as established in Chapter 40 of Title 58.1 (§58.1-4000 et seq.) of the Code of Virginia or any other employee(s) to whom the Executive Director's authority is lawfully delegated.
- 6. "Entitled to the Prize" means the status of a Claimant who has presented a Ticket to a Virginia Lottery office, and the Virginia Lottery has validated the Ticket as winning a Prize, unless Internal Revenue Service policy provides a different definition, in which case the Internal Revenue Service definition shall prevail.
- 7. "<u>Fast Play Hot 'n Spicy Bingo Ticket</u>" (or "Ticket") means a Ticket produced by the Virginia Lottery's gaming system and sold by the Virginia Lottery.
- 8. "Game" means the game named in the title at the top of Page 1 of these rules.
- 9. "Game Rules" (or "Rules") means these rules.
- 10. "Lottery" means the Virginia State Lottery Department.

- 11. "Lottery Board" means the group of five (5) people, appointed by the Governor of Virginia, with the power to adopt Regulations governing the establishment and operation of the Virginia Lottery and to perform other functions that are set out in the Code of Virginia.
- 12. "Lottery Express (LE) Self-Service Terminal" means an interactive device by which a Player may select a game and purchase a Ticket without the help of a clerk at a Virginia Lottery Retailer or an employee at a Virginia Lottery office.
- 13. "Lottery Retailer", "Lottery Sales Retailer" or "Retailer" means a person licensed by the Virginia Lottery to sell and dispense Virginia Lottery Tickets, materials and games.
- 14. "Person" means a natural Person and may not extend to or be applied to a corporation, company, partnership, association or other entity.
- 15. "Play" means one (1) wager for a chance to win a Prize. One (1) Fast Play Hot 'n Spicy Bingo Play consists of three (3) Play Areas.
- 16. "<u>Play Area</u>" means a defined area on a Ticket within which appear the number, symbols and/or a game grid(s) that are unique to the Game.
- 17. "<u>Player</u>" means a person at least eighteen (18) years of age who purchases or otherwise validly obtains a Ticket. Licensed Virginia Lottery Retailers and their employees may be Virginia Lottery Players.
- 18. "<u>Plays per Ticket</u>" means the number of Plays printed on a single Ticket. A Fast Play Hot 'n Spicy Bingo Ticket has only one (1) Play per Ticket.
- 19. "<u>Present at the Terminal</u>" means that a Player purchasing a Ticket with the assistance of a Lottery Reatiler or Lottery employee remains physically present at the Virginia Lottery Terminal from the time the Player's order for a Ticket is accepted by the Virginia Lottery Retailer, through completion of the order processing, payment, and delivery of the Ticket to the Player.
- 20. "Prize" (or "Prizes") means the winnings as defined in **Section H** ("Prize Structure").
- 21. "Prizewinner" means a Player who is entitled, as a result of successful Claimant verification and successful Play/Ticket validation, to receive a Prize under the rules of a Game.
- 22. "<u>Terminal</u>" means a device that is authorized by the Virginia Lottery to interact with the Virginia Lottery's central computer system to issue Virginia Lottery Tickets and to enter, receive, and process Virginia Lottery transactions that may include issuing Tickets, validating Tickets, and transmitting reports.
- 23. "<u>Unclaimed Prize</u>" means any cash Prize for a Winning Ticket that has not been presented for payment within 180 days of the date on the Ticket.
- 24. "Winning Numbers" means the numbers in an individual Play Area that match any that are included in the "Caller's Numbers" area of the Ticket (in an applicable pattern).
- 25. "Winning Ticket" means a Ticket that has passed all Lottery validation and security requirements and contains the Winning Number(s) and/or Pattern(s). Each winning Ticket must meet Lottery validation requirements as defined in the Virginia Administrative Code.

## C. GAME DESCRIPTION:

Fast Play Hot 'n Spicy Bingo is an immediate print-and-play game designed to provide Players with instant Game play results by matching Play Area symbols to Caller's Numbers on a Game Ticket in a pattern sufficient to win a Prize.

### D. GAME PURCHASE:

- Eligible Players may purchase Tickets via a Lottery Terminal at retail, via a Virginia Lottery Express Self-Service Terminal, or by any other method not prohibited by Virginia State Lottery Law, Rules, and Regulations of the Lottery.
- 2. <u>Price:</u> Except as otherwise noted herein, or as otherwise announced by the Lottery, one (1) Fast Play Hot 'n Spicy Bingo Ticket costs three (3) dollars (\$3.00).
- 3. By purchasing a\_Ticket, the Player agrees to comply with and abide by the Virginia State Lottery Law, all Rules and Regulations of the Virginia Lottery, all final decisions of the Lottery Director, and all procedures established by the Lottery Director for the conduct of the Game.
- 4. <u>Minors Purchasing or Redeeming Tickets</u>: Persons under the age of eighteen (18) are not permitted to purchase Plays or redeem Lottery Tickets. No Ticket shall be given as a gift or otherwise to any Person under the age of eighteen (18) years. The transferee of any ticket from a Person ineligible to purchase a Ticket is ineligible to receive any Prize.
- 5. Players should sign the back of a Ticket after purchase. The Lottery shall not be responsible for any loss incurred as a result of a Player's failure to sign a Ticket.

# E. HOW TO PLAY:

- 1. A Player attempts to match numbers from any of the individual Play Areas to those assigned to the particular Play.
- 2. A Player must match his/her numbers in any of the Play Areas marked YOUR CARD to those in the CALLER'S NUMBERS area, in an acceptable pattern, in order to win a Prize. Refer to Section H ("Prize Structure") for specific details.
- 3. A Player may only win one (1) time per a single YOUR CARD Play Area up to three (3) wins per Ticket.

# F. TICKET:

- 1. Ticket Data: A Fast Play Hot 'n Spicy Bingo Ticket contains:
  - one (1) unique area labeled CALLER'S NUMBERS containing thirty (30) unique number numbers 01 through 75 accompanied by a letter prefix as detailed below:
    - a. B01 to B15
    - b. 116 to 130
    - c. N31 to N45
    - d. G46 to G60
    - e. O61 to O75
  - three (3) unique Play Areas labeled, YOUR CARD 1, YOUR CARD 2 and YOUR CARD 3
  - a legend directly below the Play Area that is used to determine if a Prize is won
  - a How to Play section which describes how to play the Game and includes instructions for determining whether a Prize is won
  - the logo for Fast Play Hot 'n Spicy Bingo
  - the date and time of purchase

- the price of the Ticket
- the Retailer and Terminal number that produced the Ticket
- the Ticket serial number and a bar code representation of that serial number
- the security code and the Fast Play code.
- 2. Sample Ticket:



# G. CANCELATION POLICY: Fast Play Hot 'n Spicy Bingo Tickets cannot be canceled.

- 1. <u>Canceled Sales</u>: The Lottery Director has the right to cancel sales, of Tickets on holidays, days of special importance, or on days when conditions make sales impractical or inappropriate.
- 2. <u>Termination of Game</u>: The Lottery Director may, at any time, announce a suspension or termination of a Game without advance notice and at his/her sole discretion, at which point no further Tickets will be sold and no additional Prizes shall be awarded. Neither the Lottery, the Lottery Director, nor any employee of the Lottery or member of the Lottery Board shall have any liability whatsoever for any such termination.

### H. PRIZE STRUCTURE:

The Prizes and odds for Fast Play Hot 'n Spicy Bingo are as follows:

MATCHING PATTERNS	PRIZES	ODDS
One (1) "Z" pattern appears on two (2) of the three (3) YOUR CARD areas . The "Z" pattern must go from the top left corner across horizontally to the top right corner, then pass thru the "FREE" square in the center of the grid diagonally to the bottom left corner then extend horizontally to the bottom right corner of the grid.*	\$20,000	1 in 240,000
One (1) "X" pattern appears on <b>all</b> of the three (3) YOUR CARD areas. The "X" pattern must stretch from the top left corner to the bottom right corner as well as stretch from the top right corner to the bottom left corner and must pass thru the "FREE" square in the center of the grid.	\$600	1 in 120,000
One (1) "X" pattern appears on any two (2) of the three (3) YOUR CARD areas. The "X" must stretch from the top left corner to the bottom right corner as well as the bottom left corner up to the right top corner and pass thru the "FREE" square in the center of the grid.	\$500	1 in 80,000
Four (4) Corners appear on <b>all</b> three (3) YOUR CARD areas.	\$400	1 in 80,000
Six (6) Lines appear as combined <b>between</b> the three (3) YOUR CARD areas.	\$300	1 in 4,800
Three (3) Lines <b>plus</b> Four (4) Corners appear on any one (1) of the three (3) YOUR CARD areas.	\$200	1 in 480
Five (5) Lines appear as combined <b>between</b> the three (3) YOUR CARD areas.	\$150	1 in 2,400
One (1) "X" pattern appears on any one (1) of the three (3) YOUR CARD areas. The "X" must stretch from the top left corner to the bottom right corner as well as the bottom left corner up to the right top corner and pass thru the "FREE" square in the center of the grid.	\$100	1 in 1,200
Two (2) Lines <b>plus</b> Four (4) Corners appear on <b>any</b> one (1) of the three (3) YOUR CARD areas. The two lines will NOT pass thru the "FREE" square in the center of the grid.	\$50	1 in 480
Four (4) Corners appear on any two (2) of the three (3) YOUR CARD areas.	\$30	1 in 800
Four (4) Lines appear anywhere on any of the three (3) YOUR CARD areas.	\$20	1 in 120
Three (3) Lines appear anywhere on any of the three (3) YOUR CARD areas.	\$10	1 in 96
One (1) Line appears on <b>any</b> YOUR CARD area <b>and</b> Four (4)-corners appear on a <b>different</b> YOUR CARD area	\$8	1 in 480
Four (4) Corners appear on <b>any</b> of the three (3) YOUR CARD areas.	\$6	1 in 120
Two (2) Lines appear on the <b>same or</b> on any of the three (3) cards YOUR CARD areas.	\$4	1 in 10.0
One (1) Line appears on <b>any</b> of the three (3) YOUR CARD areas.	\$3	1 in 8.0
Overall Odds		1 in 3.77

<sup>\*</sup> A "Z" pattern will never appear on just one (1) YOUR CARD area nor will it ever appear on all three (3) YOUR CARD areas. A "Z" pattern will only appear on two (2) YOUR CARD areas on the same Ticket.

If multiple winning patterns exist in one YOUR CARD Play Area, the highest-valued Prize will be paid.

# I. TICKET OWNERSHIP:

- A Ticket is a Bearer Instrument. When a signature is written on the back of a Ticket, the Person whose signature appears in such area shall be the owner of the Ticket and shall be entitled to any Prize resulting from the Ticket. The Lottery shall pay the Claimant whose signature appears on the back of the Ticket.
- 2. If more than one (1) signature appears on the Ticket or there are multiple parties presenting one Ticket, **each** winner shall complete a *Winner Claim Form* to receive payment. Additionally, the Lottery may request that the parties complete a *Split Ownership/Proceeds Verification Form* which specifies how the total Prize will be divided. Certain restrictions may apply to the minimum amount of an individual Prizewinner's check.

3. <u>Non-Responsibility</u>: The Lottery shall not be responsible for lost, stolen, altered, forged or fraudulently made Tickets.

### J. CLAIMANT VERIFICATION:

- 1. Methods used by the Lottery to establish and confirm a Claimant's identity include, but are not limited to:
  - viewing and/or copying the Claimant's valid government-issued photo identification
  - viewing and/or copying proof of taxpayer identification number (e.g., Social Security Number)
  - asking identity-verifying questions in the absence of the aforementioned document proof

viewing and/or retaining the information provided on a Lottery Winner Claim Form.

- 2. In all cases involving a Prize greater than \$100 paid at a Lottery location, the Lottery must be provided with the Claimant's valid government-issued photo identification and taxpayer identification number (e.g., Social Security Number). Payment will be delayed until such number is provided and the Claimant shall not be entitled to interest on the Prize funds attributable to such delay.
- 2. <u>Eligibility:</u> No officer, employee or Board member of the Lottery, or any officer or employee or board member of any vendor to the Lottery of online or instant ticket goods or services working directly on a contract with the Lottery for such goods or services, or any person residing in the same household of any such board member, officer or employee, or any person under the age of eighteen (18) years, shall be eligible to play Lottery Games in Virginia. The Lottery will not pay a Prize on a Ticket purchased by, for, or gifted to or transferred to anyone under eighteen (18) years of age, or to the transferee of such Person.

# K. TICKET VALIDATION REQUIREMENTS:

- 1. To be a valid Ticket, all requirements unique to a particular Game and all requirements set out in regulation and statute must be met.
- 2. The Ticket must have been issued by the Lottery in an authorized manner. The Ticket must be intact and must not, in whole or in part, be defectively printed, produced in error, counterfeit, unreadable, incomplete, mis-registered, defective, torn, stolen, mutilated, altered, reconstituted, tampered with or previously paid.
- 3. The Ticket data must have been recorded in the Lottery's central computer system prior to cashing.
- 4. The information appearing on the Ticket must correspond precisely with the Lottery's computer records.
- 5. The serial number must appear in its entirety and must correspond to a matching serial number on the Lottery's validation file.
- 6. All information appearing on an apparent Winning Ticket must correspond to the Virginia Lottery's records of Winning Tickets, and no Ticket with identical data shall be or have been paid.
- 7. The Ticket must be regular in every respect, correspond precisely to the artwork on file at the Lottery, and must pass all other security criteria determined by the Lottery Director.
- 8. The Ticket must be validated in accordance with the provisions of the Rules and Regulations of the Lottery relating to procedures for claiming Prizes and for the payment thereof.

- 9. An apparent winning Ticket shall be void unless the Ticket is printed on a paper stock roll issued by the Lottery and in use at the time of the Play and validly issued to the Lottery Retailer from whom the Ticket was purchased.
- 10. If a Ticket fails to pass all of the validation requirements set forth in these Game Rules or in the Lottery's Regulations, the Ticket shall be void and ineligible for any Prize and shall not be paid.
- L. **DISPUTES:** The Lottery Director may refrain from paying a Prize pending final determination under any of the following circumstances:
  - 1. if a dispute related to any Prize occurred or if it appears that a dispute may occur;
  - 2. if there is any question regarding the identity of the claimant; or
  - 3. if there is any question regarding the validity of any Ticket presented for payment.

No liability for interest arising because of any such delay, or any delay beyond the Lottery's control, shall accrue to the benefit of the claimant pending payment of the claim. The Lottery is neither liable for, nor has it any responsibility to resolve, disputes between or among competing claimants.

In the event of a dispute or other instance of doubt, the decision of the Lottery Director shall be final and binding. However, the Virginia Lottery Director may, solely at the Lottery Director's option, refund the purchase price of a Ticket or replace an invalid, defective or otherwise erroneous Ticket with a Ticket of equivalent sale price from any current Virginia Lottery game. Replacement of the Ticket shall be the bearer's or Claimant's sole and exclusive remedy.

### M. PRIZE CLAIMS:

- 1. A Ticket shall be the only proof of a Play. Submission of a Winning Ticket to the Lottery or its authorized Lottery Retailer shall be the sole method of claiming a Prize or Prizes.
- 2. All claims must be made within 180 days of the date printed on the Ticket. Any cash Prize not claimed within the specified period shall be forfeited and revert to the Virginia State Literary Fund.
- 3. In accordance with the provisions of the Servicemembers Civil Relief Act (50 U.S.C.App. 501), any person while in active military service may claim exemption from the 180-day Ticket redemption requirement. Any such Person must claim his/her forfeited Prize by presenting the Winning Ticket no later than 180 days after discharge from active military service. Within thirty (30) days of such presentation, the Lottery Director shall verify the claim and direct payment in accordance with the Rules and Regulations then in effect regarding the manner of payment of Prizes to the holders of Winning Tickets or shares.
- 4. Employees of the Lottery or of a licensed Lottery Retailer shall verify the Ticket, and, if valid, pay the amount due to the Claimant. If a claim form is required, the Claimant will be so advised. No payment shall be made unless the Claimant possesses a valid Winning Ticket.
- 5. A Claimant shall bear all risk of loss or damage by sending a Ticket through the mail.

- 6. To claim a Prize of \$600 or less, a Claimant may do one of the following:
  - present the winning Ticket to any Retailer licensed by the Virginia Lottery;
  - complete and sign the back of the Ticket and present it at any Virginia Lottery office; or
  - complete and sign the back of the Ticket and mail the signed Ticket to the Virginia Lottery, P. O. Box 1254, Richmond, Virginia 23218-1254 (preferably by insured, registered, or certified mail, return receipt requested).

The Claimant should retain a copy of the front and back of the Ticket for his or her records.

- 7. To claim a Prize in excess of \$600, a Claimant may do one of the following:
  - complete and sign the back of the Ticket and present the Ticket at any Virginia Lottery office;
  - complete and sign the back of the Ticket, and mail:
    - o the Ticket;
    - o a copy of his/her government issued photo identification; and
    - a copy of a document verifying the Claimant's taxpayer identification number (e.g., Social Security Number)

to the Virginia Lottery, P. O. Box 1254, Richmond, Virginia 23218-1254 (preferably by insured, registered or certified mail, return receipt requested).

The Claimant should retain a copy of the front and back of the Ticket for his or her records.

# N. PRIZE PAYMENT:

- 1. When paying any Prize in excess of \$600, the Lottery shall report the winnings or withhold taxes pursuant to rules established by the Internal Revenue Service and Virginia Department of Taxation and shall file the appropriate income reporting form(s) with the Internal Revenue Service and the Virginia Department of Taxation. Additionally, if the claim is **more than \$100**, paid at a Lottery location, and subject to any set-off for delinquent debts, the Lottery shall withhold any monies due under the Commonwealth's Set-Off Debt Collection Act if the agency has registered such debt with the Virginia Department of Taxation and timely notice of the debt has been furnished by the Virginia Department of Taxation to the Virginia Lottery.
- 2. No right of any person to a Prize shall be assignable except that:
  - a. the Lottery may pay any Prize according to the terms of a deceased Prizewinner's beneficiary designation or similar form filed with the Lottery, or to the estate of a deceased Prizewinner who has not completed such a form; and
  - b. the Prize to which a Prizewinner is entitled may be paid as directed by an appropriate judicial order.
- 3. Each Prizewinner is legally required to include the value of the Prize, as well as any taxes paid by the Virginia Lottery on his/her behalf, in his/her taxable income for tax reporting purposes. As a result of accepting a Prize, and taking into account a Prizewinner's total taxable income for the year in which the Prize is accepted, a Prizewinner may fall into a higher tax bracket for his/her federal and state tax liabilities for the year in which the Prize is accepted.

4. A Prizewinner agrees to participate in a press conference, and agrees to the use of his/her name and/or photo for publicity, at the Virginia Lottery's Discretion. Examples of publicity include, but are not limited to, news releases, Internet, news media and signs at the Lottery Retailer locations. In addition, a Prizewinner agrees to participate in Lottery promotional efforts which may include his/her name, hometown, the amount of the Prize won, and the Game won through "social media," which may include, but will not be limited to, YouTube®, Twitter®, Facebook®, or similar efforts, without additional consent from or compensation to the Prizewinner.

# O. AMERICANS WITH DISABILITIES ACT ("ADA"):

The Virginia Lottery is not responsible for any third party's compliance with ADA Rules and Regulations where applicable in connection with a Prize.