



**ADDENDUM NO. 2 TO ALL OFFERORS:**

Reference: Request for Proposal: **RFP# 7004MS**

Commodity: **Customer Service Center Brand Renovation**

Dated: **May 12, 2022**

*All offerors are required to acknowledge all RFP addenda in their proposals.*

**2nd Round of Questions and Answers**

1. Q: Can proposal be in landscape?

A: Yes

2. Q: I am seeking clarification on what is referred to as “Lot 1 & Lot 2” (see below). The RFP document doesn’t note Lot 1 or 2. I’m sorry if we are missing something obvious. Any clarification would be appreciated.

4. Page Limits:

Offeror’s Sections 2-4 for Lot 1 and Sections 2-3 for Lot 2 shall be limited to 50 pages each with each case study not exceeding two (2) pages. A page is defined as 8 ½ by 11-inch paper. Double sided printing shall count as two (2) pages. Graphs, drawings, diagrams, supporting illustrations, or

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A: Please disregard, there is only one lot.