



Virginia Lottery

DIRECTOR'S ORDER NUMBER ONE HUNDRED THIRTY FIVE (2020)

VIRGINIA LOTTERY'S FY21 eXTRA CHANCES (2nd QUARTER) PROMOTION FINAL RULES FOR OPERATION.

In accordance with the authority granted by §§ 2.2-4002B(15) and 58.1-4006A of the *Code of Virginia*, I hereby promulgate the Virginia Lottery's "FY21 eXTRA Chances (2nd Quarter) Promotion" ("Promotion") Rules to add extra value to Virginia Lottery Non-winning Scratchers containing the eXTRA Chances logo. This Promotion opens on September 28, 2020, contains thirteen (13) Entry Periods and thirteen (13) Prize Drawings, and closes on December 29, 2020, with the completion of the final Drawing. These rules amplify and conform to the duly adopted Virginia Lottery regulations for the conduct of lottery games.

A copy of these rules may be requested by email using the Contact Us page on <https://www.valottery.com>. The rules are also available for inspection and copying during normal business hours at the Virginia Lottery headquarters, 600 East Main Street, Richmond, Virginia, and at each of the Virginia Lottery offices. A copy may also be requested by mail by writing to: FOIA Officer, Virginia Lottery, 600 East Main Street, Richmond, Virginia 23219.

This Director's Order becomes effective on September 28, 2020, and shall remain in full force and effect through the end Promotion date unless amended or rescinded by further Director's Order.

/s/ Amy Dilworth

September 22, 2020

Amy Dilworth, General Counsel

Date

/s/ Kevin Hall

September 24, 2020

Kevin Hall, Executive Director

Date



**VIRGINIA LOTTERY'S FY21 eXTRA CHANCES (2ND QUARTER) PROMOTION
OFFICIAL RULES**

A. PURPOSE: A Promotion will be conducted to add extra value to Virginia Lottery Non-winning Scratchers containing the eXTRA Chances logo. With this Promotion, thirteen (13) Prize Drawings will be conducted to award various Prizes related to a monthly theme.

B. PROMOTION PERIOD: This Promotion will begin September 28, 2020, and will end December 29, 2020, ("Promotion Period"), with the final Prize Drawing.

C. DEFINITIONS (for purposes of this Promotion):

"Cash Prize" means a monetary Prize or a gift card Prize.

"Claimant" means a verified Entrant, Participant, or Player who presents an Entry Form that he/she presumes to be a Winning Entry.

"Director" means the Executive Director of the Virginia Lottery as established in Chapter 40 of Title 58.1 (§58.1-4000 *et seq.*) of the *Code of Virginia* or any other employee(s) to whom the Executive Director's authority is lawfully delegated.

"Drawing" means a formal process of randomly selecting Entries in accordance with the Promotion Rules.

"Entrant", "Participant", or "Player" means a Person who is at least eighteen (18) years of age, who makes a qualifying purchase or otherwise validly enters a Promotion according to one of the approved Entry methods stated in the Promotion Rules in the hope of winning a Prize.

"Entry" means a method, whether electronic or paper-based, by which a Player enters a Drawing or Promotion.

"Entry Period(s)" means the time frame(s) during which Entries for this Promotion will be accepted.

"eXTRA Chances Web Code" means a series of numbers and letters that, when submitted according to any of the applicable Entry methods described herein, and when used in conjunction with all other required entry data, enters a Player into a Promotion containing the eXTRA feature.

"Lottery" means the Virginia Lottery.

"Lottery Board" means the group of seven (7) people, appointed by the Governor of Virginia, with the power to adopt regulations governing the establishment and operation of the Virginia Lottery and to perform other functions that are set out in the *Code of Virginia*.

"Lottery Retailer", "Lottery Sales Retailer", or "Retailer" means a person licensed by the Virginia Lottery to sell and dispense Virginia Lottery Tickets, materials and games.

"Non-cash Prize" means an item awarded as a Prize such as a vehicle, trip, concert, etc.)

“Non-winning” or “Non-winning Scratcher” means a Scratcher, purchased at a licensed Virginia Lottery retailer location or directly from the Virginia Lottery, that does not contain a winning Prize combination.

“Person” means a natural person and may not extend to or be applied to a corporation, company, partnership, association or other entity.

“Prize” or “Prizes” means the winnings as defined in **Section J** (“Prize Description”).

“Prizewinner” means a verified Person who is entitled, via Entry verification, to receive a Prize under the rules of a Promotion.

“Promotion” means the “added value” offer to consumers or licensed retailers named in the title at the top of Page 1 of these Rules.

“Promotion Rules” or “Rules” means these rules.

“Scratcher” or “Ticket” means a ticket with a coating over the Play Areas that, when scratched off, reveals instant game play results.

“Scratch Game” means a game, played via Scratcher, that contains the appropriate Play Areas, Legend(s), Barcodes and other codes that, when played, reveals or informs a Player immediately whether he or she has won a Prize as specified in the Game Rules.

“Self-service Vending Machine” or “Vending Machine” means an interactive device by which a Player may select a game, purchase a Ticket, and/or receive a Promotion Entry Form, without the help of a clerk at a Virginia Lottery Retailer or an employee at a Virginia Lottery office or other approved location.

“Winning Entry” means an eligible Promotion Entry, drawn during the established Drawing(s), that has passed all Lottery validation and security requirements and processes.

D. ELIGIBILITY:

1. This Promotion is open to Players eighteen (18) years of age or older. A Player will be required to provide proof of his/her date of birth.
2. No officer, employee or Board member of the Lottery, or any officer or employee or board member of any vendor to the Lottery of computer-generated or scratch game goods or services working directly on a contract with the Lottery for such goods or services, or any person residing in the same household of any such board member, officer or employee, or any person under the age of eighteen (18) years, shall be eligible to participate in this Promotion. The Lottery will not award a Prize on an Entry submitted by, for, or gifted to or transferred to anyone under eighteen (18) years of age, or to the transferee of such Person.

E. PROMOTION ENTRY: To participate, a Player must submit an eligible* Virginia Lottery Non-winning Scratcher containing the eXTRA Chances logo via an established Entry method to enter a Prize Drawing. Entries for this Promotion will be accepted via U.S. mail and the Internet.

*Eligible Scratchers are those that contain the eXTRA Chances logo **and** those still within the claim eligibility period (180 days after official game close).

All Entries submitted according to **Section G** ("Mailed Entries") and **Section H** ("Internet Entries") and received during a designated Promotion Entry Period as specified in **Section I** ("Entry Deadlines") **will be included** in the applicable weekly Prize Drawing.

A Player may enter the Promotion more than once as long as each Entry is based upon a different eligible Scratch Game and the total number of Entries does not exceed the twenty-five (25) daily maximum.

The Lottery, at its sole discretion, reserves the right to add or remove eligible Scratchers to/from this Promotion. The Lottery also reserves the right to award Players with Entries into this Promotion as Prizes in other authorized Promotions being offered concurrently.

F. ENTRY REQUIREMENTS:

1. Each eligible Scratcher used for Entry into this Promotion must have been issued by the Lottery in an authorized manner during the Entry period referenced in **Section I** ("Entry Periods"), must be intact and must not be mutilated, altered, reconstituted or tampered with in any manner.
2. A Player may submit, to *this* Promotion, a maximum of twenty-five (25) Non-winning Scratchers per day over the course of the Promotion. This requirement does not limit a Player from entering eligible Non-winning Scratchers into other Lottery Promotions being offered simultaneously.
3. A Player will be eligible to win **one (1) Prize per Weekly Drawing**. Once a Prizewinner has won a Prize in any Drawing, he/she **will not be eligible** to win again until the next Drawing, if eligible. Refer to **Section E** ("Promotion Entry").
4. The Lottery will not be responsible for Entries submitted incorrectly or received outside of the established Entry deadlines for the Prize Drawings as specified in **Section I** ("Entry Periods"). Such Entries shall be deemed invalid.
5. Only Entries that are submitted in the manner described in **Section G** ("Mailed Entries") and **Section H** ("Internet Entries") of these Promotion Rules during the designated Entry Period(s) will be eligible for Entry in this Promotion. Hand-delivered Entries will not be accepted for this Promotion and will be deemed invalid.
6. Each Entry must contain current and valid information in order to be eligible. The Lottery will not change or update Entry information for an Entry that has already been submitted. This includes address updates. The Lottery will not be responsible for numbers that are transposed or for information that is entered incorrectly or is missing.
7. Any Prizewinner whose *Winner Notification Letter* or *Deadline Reminder Notice* that is returned undeliverable due to blocked emails, incorrect address information, delays due to forwarding address notifications or not received due to incorrect address information provided with Entry submission will forfeit his/her opportunity to win a Prize. Neither the Lottery nor its designee will be required to attempt delivery of a *Winner Notification Letter* more than once.

G. MAILED ENTRIES:

1. To enter by mail, a Player must **clearly** and **legibly print** his/her full name [consisting of his/her first name and last name (no initials)], **date of birth**, street address, city, state, ZIP code and daytime telephone number on the back of his/her eligible Scratcher. An address stamp or pre-addressed label may be used on Non-winning Scratchers being submitted as Entries into the Promotion. When using an address stamp or pre-addressed label, a Player must include his/her **date of birth** to provide proof of age and a daytime telephone number. The eligible Scratcher must be mailed in an envelope no larger than 4½" x 9½" during the established Entry Period, to the Promotion address:

**eXTRA Chances Promotion
Post Office Box 2489
Richmond, Virginia 23218**

OR

to the eXTRA Chances P. O. Box listed on the back of your eligible Scratcher.

2. Entries that are mailed to or delivered to any other Lottery address will not be accepted.
3. Entries that are mailed to the wrong Promotion Post Office Box will be deemed invalid.
4. Only one (1) name may be recorded on an eligible Scratcher. In the event that more than one (1) name is recorded on an eligible Scratcher, the name appearing first on the Scratcher shall be deemed to be, and for all purposes regarded as, the Entrant.
5. Entries mailed to the Lottery with insufficient postage will be deemed invalid.
6. Mailed Entries will not be opened unless the Entry is selected as a winner of a Prize.
7. Multiple Entries enclosed in one (1) envelope will be disqualified.

H. INTERNET ENTRIES:

1. To enter via the Internet, a Player must go to the Lottery's website at www.valottery.com/extrachances and successfully complete registration* or login.

**Registration will require entry of a Player's correct full name [consisting of his/her first name and last name (no initials), date of birth, street address, city, state, ZIP code, last four (4) digits of their Social Security number and telephone number.*

2. As part of the Lottery's registration process for this Promotion, third-party identity authentication will confirm that the Player is eighteen (18) years of age or older. If a Player's identity cannot be confirmed, additional steps for manual confirmation of identity will be provided.
3. Each Entry must contain a correctly entered Web Code. Players must correctly enter **BOTH** the Promotion Entry Number, found on the back, and the eXTRA Chances Web Code, found on the front, of each eligible Scratcher.
4. All internet Entries will receive a number of Entries equal to the corresponding price point of their Scratcher or Ticket. Example: a \$10 Scratcher would each generate ten (10) Entries.

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5. Players do not need to retain their Scratchers once they have successfully entered them via the Internet. These tickets submitted as Promotion Entries via the Internet are not required to be presented in order to claim a Prize.

I. ENTRY PERIODS:

Drawing	Entry Periods
1	September 28, 2020 (midnight, ET), through October 4, 2020 (11:59:59 PM ET)
2	October 5, 2020 (midnight, ET), through October 11, 2020 (11:59:59 PM ET)
3	October 12, 2020 (midnight, ET), through October 18, 2020 (11:59:59 PM ET)
4	October 19, 2020 (midnight, ET), through October 25, 2020 (11:59:59 PM ET)
5	October 26, 2020 (midnight, ET), through November 1, 2020 (11:59:59 PM ET)
6	November 2, 2020 (midnight, ET), through November 8, 2020 (11:59:59 PM ET)
7	November 9, 2020 (midnight, ET), through November 15, 2020 (11:59:59 PM ET)
8	November 16, 2020 (midnight, ET), through November 22, 2020 (11:59:59 PM ET)
9	November 23, 2020 (midnight, ET), through November 29, 2020 (11:59:59 PM ET)
10	November 30, 2020 (midnight, ET), through December 6, 2020 (11:59:59 PM ET)
11	December 7, 2020 (midnight, ET), through December 13, 2020 (11:59:59 PM ET)
12	December 14, 2020 (midnight, ET), through December 20, 2020 (11:59:59 PM ET)
13	December 21, 2020 (midnight, ET), through December 27, 2020 (11:59:59 PM ET)

Mailed Entries for this Promotion must be **received** by the last date of the appropriate Entry Period to be eligible to win a Prize in a Prize Drawing.

J. PRIZE DESCRIPTION: The following Prizes will be awarded as part of this Promotion:

Drawing	Prize*	# of Prizewinners
1	Flat Screen Television (approximate value: \$600.00)	8
2	Flat Screen Television (approximate value: \$600.00)	8

3	Flat Screen Television (approximate value: \$600.00)	8
4	Flat Screen Television (approximate value: \$600.00)	8
5	\$600 Walmart Gift Card	10
6	\$600 Target Gift Card	10
7	\$600 Walmart Gift Card	10
8	\$600 Target Gift Card	10
9	\$1,000 Cash	25
10	\$1,000 Cash	25
11	\$1,000 Cash	25
12	\$1,000 Cash	25
13	\$1,000 Cash	25

K. PROMOTION DRAWINGS: The following are the thirteen (13) established Drawing dates for this Promotion:

Drawing #	Date
1	October 6, 2020
2	October 13, 2020
3	October 20, 2020
4	October 27, 2020
5	November 3, 2020
6	November 10, 2020
7	November 17, 2020
8	November 24, 2020
9	December 1, 2020
10	December 8, 2020

11	December 15, 2020
12	December 22, 2020
13	December 29, 2020

Drawings will be conducted from all eligible Entries submitted via the established Entry methods and by the established Entry deadline date. The following is an overview of how the Entries will be randomly selected for this Promotion.

1. After the established Entry deadline date, but prior to the Drawing, all eligible Entries submitted for that Drawing will be accounted for and the information loaded into a randomizer program.
2. Representatives from the Lottery's Audit and Security, Information Technology Services, and Marketing departments will oversee the use of the randomizer program to select the Winning Entries for this Promotion.
3. Prizewinners will be randomly selected. The order in which the Winning Entries are drawn shall be recorded by Lottery officials; the Lottery's decision shall be final and controlling.
4. Immediately after the Prizewinners are selected, ten (10) alternate Entries will also be selected using the same randomizer program. All alternate Prizewinners will be recorded in the order in which they were selected and will be used at the Lottery's discretion should any Prizewinner be determined ineligible.
5. After the Drawing is completed, representatives of the Lottery's Audit and Security, Information Technology Services, and Marketing departments will confirm that the Entries selected in the Drawing are valid. For mailed Entries this means the opening of the Entry envelope to verify the Entry meets all requirements stated herein.
6. In the event that a selected Entry is deemed invalid (see **Section F** "Entry Requirements"), the first alternate with a valid Entry will be selected as a Prizewinner. This process shall continue until all valid Winning Entries have been selected for the particular Drawing.

L. PRIZEWINNER PROCEDURES:

Each Promotion Prizewinner selected in association with this Promotion will be notified by the Lottery via the United Postal Service (USPS) or United Parcel Service (UPS). All Prizewinners will receive a *Winner Claim Form* and an *Affidavit of Eligibility Form*. The Prizewinners will be required to complete and return both forms by the deadline stated in the *Winner Notification Letter*. Any Prizewinner who fails to respond to his/her *Winner Notification Letter* by the date noted in their *Winner Notification Letter*, will forfeit his/her Prize.

M. PRIZEWINNER VERIFICATION:

1. Methods used by the Lottery to establish and confirm a Prizewinner's identity include, but are not limited to:
 - viewing and/or copying the Prizewinner's valid government-issued photo identification
 - viewing and/or copying proof of taxpayer identification number (e.g. Social Security number)
 - asking identity-verifying questions in the absence of the aforementioned document proof
 - viewing and/or retaining the information provided on a Lottery *Winner Claim Form*.

2. **In all cases involving a Promotion Cash Prize greater than \$100**, the Lottery must be provided with the Prizewinner's valid government-issued photo identification and taxpayer identification number (e.g. Social Security number). Payment will be delayed until such a number is provided and the Prizewinner shall not be entitled to interest on the Prize funds attributable to such delay.

N. PRIZE AWARD/PAYMENT

1. When paying any Cash or Non-cash Prize **in excess of \$600**, the Lottery shall report the winnings or withhold taxes pursuant to rules established by the Internal Revenue Service and Virginia Department of Taxation and shall file the appropriate income reporting form(s) with the Internal Revenue Service and the Virginia Department of Taxation. Additionally, if the Prize is a cash Prize **greater than \$100** and subject to any set-off for delinquent debts, the Lottery shall withhold any monies due under the Commonwealth's Set-Off Debt Collection Act if the agency has registered such debt with the Virginia Department of Taxation and timely notice of the debt has been furnished by the Virginia Department of Taxation to the Lottery.
2. Lottery Prizes awarded during this Promotion are not transferable or assignable. A Person shall not enter the Promotion on behalf of another Person. Such Entries shall be deemed invalid. The merchandise and gift card Prizes awarded with this Promotion **are not** redeemable for cash.
3. Each Prizewinner is legally required to include the value of the Prize, as well as any taxes paid by the Lottery on his/her behalf, in his/her taxable income for tax reporting purposes. As a result of accepting a Prize, and taking into account a Prizewinner's total taxable income for the year in which the Prize is accepted, a Prizewinner may fall into a higher tax bracket for his/her federal and state tax liabilities for the year in which the Prize is accepted.
4. A Prizewinner agrees to participate in a press conference and agrees to the use of his/her name and/or photo for publicity at the Lottery's discretion. Examples of publicity include, but are not limited to, news releases, Internet, news media and signs at Lottery Retailer locations. In addition, a Prizewinner agrees to participate in Lottery promotional efforts which may include his/her name, hometown, the amount of the Prize won, and the Promotion won, through "social media," which may include, but will not be limited to, YouTube®, Twitter®, Facebook®, or similar efforts, without additional consent from or compensation to the Prizewinner.

O. CANCELLATION POLICY:

Canceled Drawing(s) or Prize award(s): The Director may, in the Director's sole discretion, cancel Drawings and/or the awarding of Prizes, on holidays, days of special importance or on days when conditions make conducting the Drawings or awarding Prizes impractical or inappropriate, and may elect to conduct Drawings and/or make-up Drawings and/or the awarding of Prizes at such times and dates, and pursuant to such methods, as the Director may determine, all with the Director's sole discretion. Neither the Lottery, the Director, nor any employee of the Lottery or member of the Lottery Board shall have any liability whatsoever for any such re-schedule/cancellation.

Termination of Promotion: The Director may, at any time, announce a suspension or termination of this Promotion, without advance notice and in the Director's sole discretion, at which point no further Entries will be accepted and no additional Prizes shall be awarded. Neither the Lottery, the Director, nor any employee of the Lottery or member of the Lottery Board shall have any liability whatsoever for any such suspension/termination.

- P. DISPUTES:** The Director may refrain from awarding/paying a Prize pending final determination under any of the following circumstances:
- a. if a dispute related to any Prize occurred or if it appears that a dispute may occur;
 - b. if there is any question regarding the identity of the Claimant; or
 - c. if there is any question regarding the validity of any Entry submitted.

No liability for interest arising because of any such delay, or any delay beyond the Lottery's control, shall accrue to the benefit of the Prizewinner pending award/payment of the Prize. The Lottery is neither liable for, nor has it any responsibility to resolve, disputes between or among competing Claimants.

In the event of a dispute or other instance of doubt, the decision of the Director shall be final and binding.

- Q. GOVERNING LAW:** By participating in this Promotion, each person agrees to comply with and abide by the Lottery statutes, Lottery regulations, all final decisions of the Director of the Lottery, and these, and any other applicable, Rules established by the Lottery Board and/or Director of the Lottery for the conduct of this Promotion. Any dispute arising that relates to any aspect of this Promotion shall be governed by the laws of the Commonwealth of Virginia and the venue for the determination of any such dispute shall be in the city of Richmond, Virginia.
- R. WAIVER OF CLAIMS:** By entering this Promotion, each Prizewinner agrees to indemnify, hold harmless, and waive any claims against the Lottery and any of the affiliates, employees, directors, officers, agents, representatives and assigns of any of said entities, arising, directly or indirectly, out of, or in any way connected with, this Promotion or the Prizes awarded in connection therewith.
- S. AMERICANS WITH DISABILITIES ("ADA"):** The Lottery is not responsible for any third party's compliance with ADA Rules and Regulations where applicable in connection with a Prize.